

**In order to facilitate a fair and user friendly booking procedure for our Community Clubs Recreational courts all bookings can be made thru telephone by calling 800 FITNESS (3486377).**

**Kindly Follow the below booking procedure to ensure a hassle free process:**

1. ALL Community /Platinum Plus members are permitted to book recreational courts at no charge.
2. Guests accompanied by a member can play, paying the relevant guest entry
3. Guests unaccompanied by a member, CANNOT BOOK a court however, they may use the courts if they are available at the time of entry. This will be charged at the guest entry fee.
4. Members must provide the call centre with both their own membership number and the membership number of the person they are playing with, when booking the court. If they are playing with a non-member they must provide their partners full name and contact number.
5. All players must report to the front desk and swipe their membership cards/pay the non-member guest fee before entering the courts.
6. For Tennis Court: Only one 60 minute session booking per day will be allowed per membership. i.e. a Couple Memberships is entitled to 60 minutes per day (not separate bookings under each name).  
For Squash Court: Only one 45 minutes / session booking per day will be allowed per membership. i.e. a Couple Memberships is entitled to 45 minute per day (not separate bookings under each name).
7. One booking per person. Members are ONLY allowed to book for themselves and not for other members - friends / family under any circumstances.
8. Court bookings are open to members from 9:00 - 6 pm daily ONLY from Sunday to Thursday via call center and through club every Friday and Saturday.
9. Court bookings can be made by telephone ONLY. For Friday and Saturday- Booking depends on availability. Member can play if a court is available. No booking in advance in club level.
10. Court bookings will be accepted up to 2 days in advance from Sunday to Wednesday except Thursday where you can book for Friday, Saturday and Sunday.
11. Bookings must be cancelled minimum of 24 hours prior to the session. If in the case of a 'NO SHOW' the member will forfeit their next Court booking session for 3 days.
12. If the member continues on "no show" for a minimum of 3 times in one month, their booking privileges will be suspended for the following month.
13. Members have a grace of 15 minutes no show before his / her court booking will be given to a stand by member. Original members must be contacted to confirm if they will attend or not by the club- if no confirmation "no show" applies.
14. The last session of each day will be 21:00-22:00 Hrs for Tennis court and 21:00- 21:45 Hrs for Squash Court.